



## Self Directed Care, NDIS and Mental Health: An employer perspective

Joe Calleja, CEO,  
Richmond Fellowship of WA

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# OVERVIEW

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- ▶ **A Mental Health Employer Perspective on Self Directed Care**
  - ▶ Context for Self Directed Care and Mental Health in Australia
  - ▶ NDIS and Mental Health: benefits and Challenges
  - ▶ Some solutions to the challenges
- ▶ **Mental Health Employer response to Self Directed care implementation**



# Context

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- ▶ **International and Australian Context**
  - ▶ US President's New Freedom Commission on Mental Health 2003
  - ▶ UK Personalisation strategy – 2009 NHS self direction pilots
  - ▶ Australian Aged care policy
  - ▶ WA Economic Audit Report 2009



# NDIS and Mental Health

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## **The Act**

- ▶ refers to psycho social issues but its parameters do not allow the effective application of those issues.
- ▶ does not reflect a recognition of the episodic nature of mental distress.
- ▶ is based on a narrow definition of disability which requires long term or permanent disability as the basis of eligibility.
- ▶ assumes predictability in the content of all personal plans.

The way the Act is structured and how the Pilots are unfolding is a potential policy and service disaster for people with serious mental health problems.



# Challenges in common with the Disability sector

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- ▶ Across both the Disability and mental health sector there are still many problems in common that are yet to be solved, such as the approach to pricing.
  - ▶ The *My Way* pilot in WA holds some hope for solutions, including for the mental health component
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# Some possible solutions

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## For Mental Health

- ▶ Modify the Mental Health pilot guidelines in the NDIS sites
- ▶ Quarantine Mental Health program Commonwealth funds until more clarity emerges from the pilot sites
- ▶ See what emerges from *My Way* pilot sites



# RFWA Employer Response

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- ▶ **Advocacy**
- ▶ **Organisational culture**
- ▶ **Systems change**
- ▶ **Modify approaches to Self Direction**
- ▶ **Develop new products**



# Organizational Culture

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- ▶ Education on the model
- ▶ Explaining links between what we already do and Self Directed Care
- ▶ Consumer and Family consultation
- ▶ Training in Person Centered Planning from a recovery perspective
- ▶ Re-engineering services where appropriate



# Systems

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- ▶ Financial – including accommodating pooling as well as individual budgets
  - ▶ Administrative and reporting – Care Link plus system
  - ▶ HR – zero hour contracts,
  - ▶ Quality/Service improvement - supervision and training implications
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# Developing New Products

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- ▶ Training on Recovery
- ▶ Working with Voices
- ▶ Partnerships with other agencies to develop combined service responses

Thank you.

